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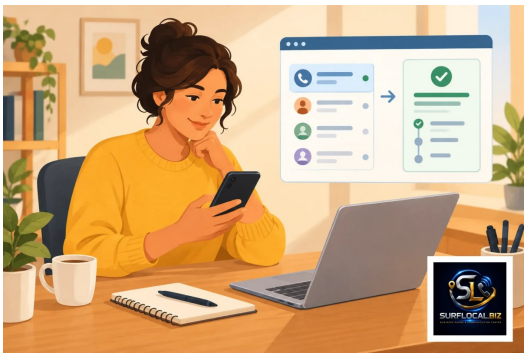
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In Amarillo, Give the Next Customer Inquiry a Clear Place to Land

A call or text can be easy to lose in the middle of a busy day. SurfLocal Phone gives small businesses a dedicated business number and a private workspace for communications, leads and appointment requests.

By Hannah Reed



A customer calls while you're helping someone else. Another sends a text with a question. Later, it can be hard to remember who needs a reply, what they asked for or whether an appointment request was handled. For an Amarillo small-business owner, keeping that next step visible may be just as useful as answering the first call.

SurfLocal Phone is designed to bring business communications into a private workspace. It provides a dedicated business number for calling and texting, along with live transfers, voicemail and caller profiles and history. Sales leads and appointment requests can be tracked there, too, giving an owner a place to review incoming opportunities rather than relying only on scattered notes or memory. Appointment requests are reviewed and managed by the business.

Supported communications and recordings can also be saved in a Communications Library. That can help keep relevant customer interactions together for later reference. The service's features offer a practical starting point: receive the inquiry, see the caller's history, and make a clear decision about who should follow up and what to do next.

SurfLocal describes other business tools separately. SurfLocal Office includes customer and lead records, estimates, invoices, payroll-related records, documents, email and web tools. Customized SurfLocal AI can be configured to use approved business information for questions, intake, lead qualification and workflows. More involved actions depend on the business's configuration and connected systems, so owners considering a particular workflow can discuss what they need. SurfLocal offers a free one-hour AI workflow assessment.

The SurfLocal Phone signup page lists a $299 setup fee and $69 per month for Phone. That listed price is for SurfLocal Phone; pricing for other services should be confirmed directly with SurfLocal.

If a clearer path from first contact to follow-up would help your business, review the service details and start a conversation at https://www.surflocal.biz/start.php. SurfLocal also lists (806) 484-1156 and contact@surflocal.biz for public inquiries.